



REFUND POLICY

All Cancellations Must be Made through City Hall

Call 641-357-5267 (Mon-Fri, 8 am – 5 pm)

Parks & Recreation Programs & Activities

Refunds will only be given up to the first day of the program. After that, no refunds will be given unless the program is cancelled/postponed or if the enrollee is unable to participate because of unforeseen medical reasons. The refund will then be prorated based on the number of classes attended. If more than 50% of the program has been completed, no refund will be issued.

T-Shirts are non-refundable.

Room Rental Cancellations

A full refund will be given on cancellations made 14 days or more prior to the reservation date. A fifty percent (50%) service charge of the rental fee will be held for cancellations made without 14 days advance notice.